

SafeOwl™

USER MANUAL



What's in the Box

SafeOwl OWLY 1 watch
User Manual
Setup Guide
Charging Cable
SafeOwl Keychain



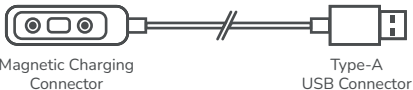
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Product Overview

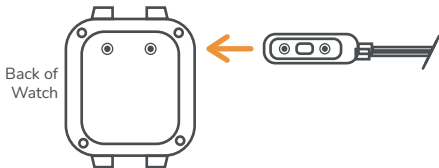


- 1. 5MP Front Camera
- 2. Durable Panda Glass Display
- 3. Multi-Function Button (Power/SOS/Home)
- 4. Speaker
- 5. Microphone
- 6. Adjustable Silicone Band
- 7. 8MP Rear Camera

Charging the Watch



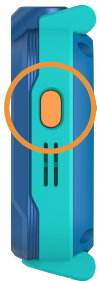
Charge the watch by connecting the magnetic connector end of the charging cable to the charging contacts.



Note: Make sure the charging contacts are clean, dry, and free of dirt or debris before charging. Use the included charging cable with a certified USB Type-A power adapter to charge the watch.

Power On the Watch

Power On: Press and hold the power button for 5 seconds. An animation will appear to indicate the watch is turning on.



Hold for 5 Seconds

Download the SafeOwl App

Download the **SafeOwl** app from the App Store® or Google Play™.



Download on the
App Store



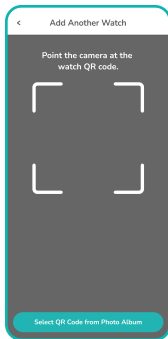
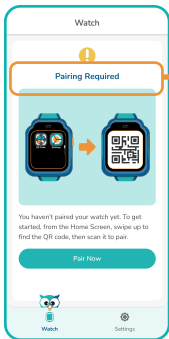
GET IT ON
Google Play

Note: You can connect your watch only after the SIM has been activated.

Pair the Watch



Open the SafeOwl app and scan the QR code shown on the watch screen (or go to Watch Menu ► QR Code).



Make sure the SIM card is activated and the watch is powered on with the correct time displayed.



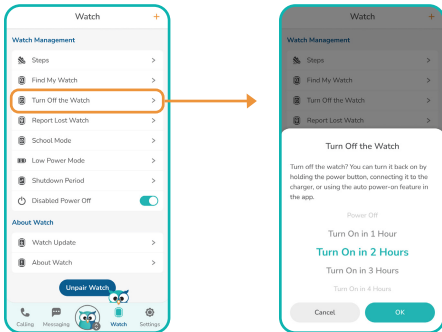
Please ensure you have a strong Wi-Fi or mobile network connection. Pairing may fail if the signal is weak.

Power Off the Watch

There are two ways to turn off the watch

Using the App:

“Turn off the watch” in the SafeOwl app under **“Watch”**.



On the Watch:

Turn off the watch by clicking **“Power Off”** in **“Watch Menu ▶ Settings”**



Disabled Power Off

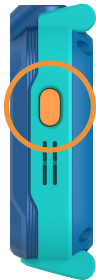


9

Note: For added safety, enable “Disable Power Off” to prevent your child from turning off the watch.

Activating SOS

Press and hold for 3 seconds to send an emergency alert with current location and a 7-second audio recording to parents instantly.



Hold for 3 Seconds

Operating the Watch

Click button to return
to home screen



Swipe up to access
app list



Swipe down for
control center



Swipe left or right to
view main apps



Swipe from the right
to go back



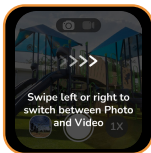
**Tutorial
Completed**

Let's Explore

Using the Camera



Swipe left or right
to switch between
Photo and **Video**



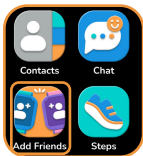
Swipe up or down
to switch between
the **front** and **rear**
cameras for added
safety and visibility



Adding Friends



Go to “**Add Friends**” in the **Watch Menu**



Choose one of the options:

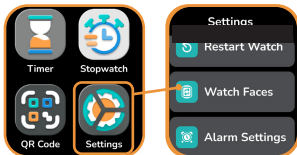
- **Bump-to-Friend**
- **Add Friend via Code**

Note: A parent/guardian or admin must approve all friend requests in the SafeOwl app.



Change Watch Faces

Go to **Watch Menu** ▶ **Settings** ▶ **Watch Faces** and choose your favorite.



Press and hold the **Home Screen** for **2 seconds** to quickly switch watch faces



SafeOwl OWLY 1 - Help & Safety Guide

Troubleshooting

Connection Issues - Why Connection May Fail

- Weak cellular signal
 - Slow network
 - SIM not activated or inactive
 - Device or SIM issue
-

How to Fix It

- Check your area's network coverage
- Connect to Wi-Fi to confirm the watch is working
- Go to www.safeowl.com/activate and make sure your SafeOwl plan is active
- Restart the watch and try again
- If the issue persists, please contact us by email at support@safeowl.com, or in a live chat at safeowl.com.

Not Charging?

Make sure the magnetic connector end of the charging cable is properly aligned with the charging contacts on the back of the watch.

Watch Showing Offline?

Check your area's signal strength.

Try connecting to Wi-Fi to confirm the watch is working. If needed, switch to a stronger network.

Location Not Accurate?

Location is often based on Wi-Fi signals. Some networks may provide less accurate data, which can affect positioning.



Safety Information

Overheating

Like a smartphone, the watch may warm up with extended use. If it feels hot, remove it and allow it to cool.

Skin Sensitivity

For comfort and safety:

- Avoid wearing the watch too tightly
- Keep the band clean and dry

If irritation (redness, itching, swelling) occurs, remove the watch and consult a doctor before reuse.



Device Care

- Avoid drops, impact, or exposure to dust and sand
- Do not open, modify, or attempt repairs
- Do not replace the battery yourself

Damaging the device may affect performance, safety, and warranty

Charging Safety

- Use only the provided SafeOwl charging cable
 - Use a standard 5V USB charger
 - Always charge under adult supervision
-



Choking Hazard

Contains small parts.

Not suitable for children under 3 years old.

FCC Warning Statements

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Information (SAR):

The SAR limit set by the FCC is 1.6W/kg-1g for mouth and 4.0W/kg-10g for Extremity. This device complies with RF exposure requirements when worn on your wrist or at a distance of 10 mm from your mouth. when used with an accessory, the accessory should not contain any metal element. RF exposure compliance with any accessory that contains metal was not tested and certified, and use of such accessory should be avoided.

SAR	1.40W/kg (Mouth 1g)
	1.61W/kg (Extremity 10g)

FCC Supplier's Declaration of Conformity

Unique Identifier(Model Name): SL01

Responsible Party -U.S Contact Information

Company name: SafeOwl, Inc.

Company Address: 8350 N.Central Expwy #1150 Dallas,TX 75206

Contact information: <https://safeowl.com>

FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC E-labelling

This model is applied for FCC E-labelling, please find the description of E-label below.

1. FCC ID(E-label): Settings > About > Regulatory Information



2. FCC ID(E-label): Choose: Settings > About > Regulatory Information

Device Display as follow:

Step 1. Click: Settings



Step 2. Click: About



Step 3. Click: Regulatory Information



Other Warning

The battery is not replaceable.

We're Here to Help

Need a hand? Whether you're looking for quick tips or detailed setup guides, our support resources are here to ensure your family stays connected. Visit our support center for immediate answers, or reach out to our dedicated team of pros for personalized assistance.

safeowl.com/support

Find quick answers in our Support Center

safeowl.com

Chat with us live for real-time help

support@safeowl.com

Email our support experts anytime

Warranty Registration

Scan the QR code or visit:

safeowl.com/register

Registering helps us keep your device safe and sound.

1-Year

Limited Warranty

Regular

Software Updates

Tech Support

Live Chat | Email





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